

Deployment Assist

CMS is a complex platform and although VQ shields customers from some of that complexity, VQCM is also a complex product.

The Deployment Assist package is a 13-hour series of remote sessions with a VQCM support expert who takes customers through a structured process, introducing the customer to VQCM, how to install, upgrade, configure, optimize and get the customers system into a production state as quickly as possible.

The process includes helping customers understand the choices they have to make and giving guidance on best practise.

Stage	Description	Duration
Before you start (required)		
Stage 1	Pre-reqs; install and upgrade; CM-Admin	1-2 hours
Getting up and running (required)		
Stage 2, 3	- UI Tour & familiarity. Connect to CMS; Activity check - LDAP Settings & Tenants	3 hours
Stage 4, 5, 6	- User Experience Profiles & Space Templates; Dynamic Space Templates. LDAP Import process primer - LDAP Imports on a scheduled basis - Advanced Space Templates	3 hours
Tailor VQCM to your requirements (optional)		
Stage 7	- Provisioning tooling: Import Emailer and Bulk Emailer	1 hour
Stage 8	- Enabling apps; Outlook Add-in, plug-in, Blast-Dial, iOS (Choose 1)	1 hour
Stage 9	- Configuring Space details HTML templates	1 hour
Stage 10	- Kibana usage overview	1 hour
Stage 11	- Planning to succeed; customer's service requirements and considerations	1 hour
Stage 12	- System tuning and optimization	1 hour

VQ's Deployment Assist Package is available to purchase via Cisco or your VQ Reseller.

Via Cisco search for the following SKU's:

- VQ-PS-DA (13 hours)
- VQ-PS-DA-ADD (additional 10 hours)