

Deployment Assist

CMS is a complex platform and although VQ shields customers from some of that complexity, VQCM is also a complex product.

The Deployment Assist package is a 13-hour series of remote sessions with a VQCM support expert who takes customers through a structured process, introducing the customer to VQCM, how to install, upgrade, configure, optimize and get the customers system into a production state as quickly as possible.

The process includes helping customers understand the choices they have to make and giving guidance on best practise.

Before you start (required)

Stage 1	<ul style="list-style-type: none"> Pre-reqs install an upgrade CM admin (This stage will take between one and two hours depending on your system) 	2 hours
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Getting up and running (required)

Stage 2, 3	(You will need to complete stage one and then a pre-correct form before booking stage 2 and 3) <ul style="list-style-type: none"> UI, tour & familiarity. Connect to CMS; Activity check LDAP, settings and tenants. 	3 hours
Stage 4, 5, 6	<ul style="list-style-type: none"> User experience profiles and space templates dynamics, base, templates LDAP import process primer LDAP imports on a scheduled basis Advanced Space Templates 	3 hours

Taylor VQCM to your requirements (optional)

Stage 7	<ul style="list-style-type: none"> Provisioning tooling: Import Emailer and Bulk Emailer 	1 hour
Stage 8	<ul style="list-style-type: none"> Enabling apps; Outlook Add-in, plug-in, Blast-Dial, IOS (Choose 1) 	1 hour
Stage 9	<ul style="list-style-type: none"> Configuring Space details HTML templates 	1 hour
Stage 10	<ul style="list-style-type: none"> Kibana usage, overview 	1 hour
Stage 11	<ul style="list-style-type: none"> Planning to succeed; customer's service requirements and considerations 	1 hour
Stage 12	<ul style="list-style-type: none"> System, tuning and optimization 	1 hour