

Run complex and sophisticated meetings on Cisco Meeting Server with VQ Conference Manager Advanced Conferencing Center

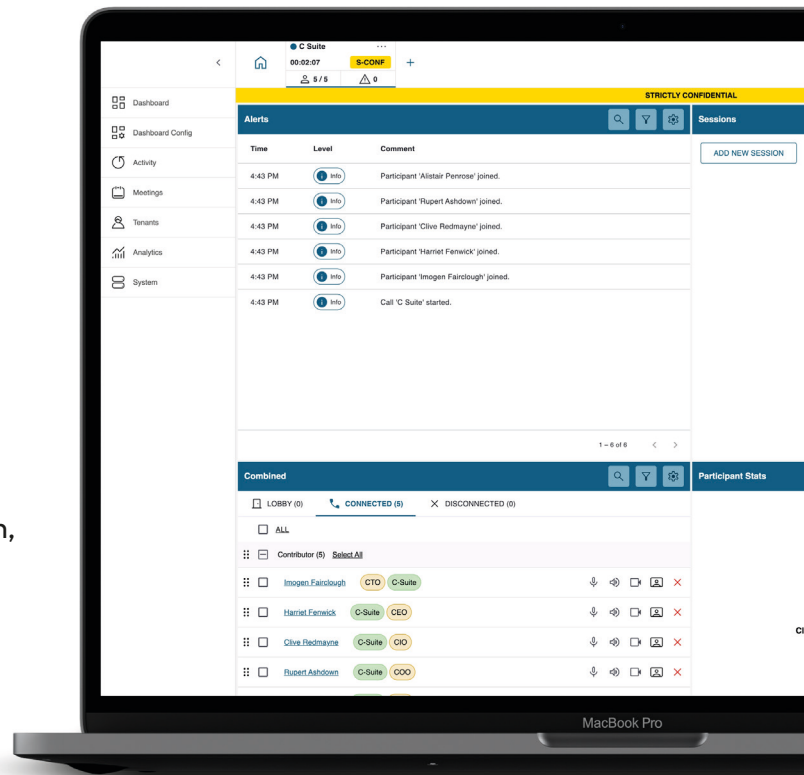
Operate high-stakes or multi-room calls on your Cisco Meeting Server, including incident responses and multi-session conferences.

Some videoconferences demand more sophistication than a simple managed meeting.

You may be holding calls where national security, public safety, or the continued operation of your business is at risk. Or you might be running complex virtual conferences that require multiple sessions and meeting rooms.

VQ Conference Manager's Advanced Conferencing Center (ACC) supports these sophisticated and often critically important meetings, streamlining their planning, launch, and operation.

Empower your ops team to ensure every vital meeting runs to plan, every time.



ADVANCED CONFERENCING CENTER

How Advanced Conferencing Center works

Pre-plan your most important meetings

Set up templates for each sophisticated call scenario you need to host.

In each template, administrators can define:

- ✓ Who needs to be in the call, including multiple numbers for each participant
- ✓ Classification level
- ✓ Virtual meeting space template, including audio and video settings
- ✓ Number of breakout rooms required

Administrators can also label participants in the database, for ease of identification during meetings.

Dial everyone in

In an emergency situation, you need to proactively dial in all necessary participants.

As soon as your operator launches an ACC scenario, the system's blast dial feature calls out to everyone specified in the template. As people join, operators and facilitators can see at-a-glance who's not yet in the meeting, via the 'not connected' list. This enables them to follow up or offer additional assistance.

Intuitive operations tools and observability

Running high-stakes or high-profile conferences can be stressful for operators. ACC is designed to make their jobs as easy as possible. It provides the tools and observability they require to ensure important meetings run smoothly.

Operators can:

- ✓ See critical information about each meeting at all times
- ✓ Adjust participant labels and categorizations, for ease of identification
- ✓ Move individual or groups of participants between the main meeting and breakout rooms
- ✓ Monitor experience statistics for high-importance participants
- ✓ Monitor alerts

ACC supports single- and multi-operator environments. In single-operator situations, one individual can oversee multiple advanced meetings. In multi-operator scenarios, ACC includes controls to enable assured handover of meeting management between operators.

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Post-meeting review

Once a meeting finishes, operators and administrators can view reports and visualizations for troubleshooting and service improvement purposes. These include details of who joined, when they joined, the devices they were using, participant-and call-level quality data, and other insights.

USE CASE

Incident or emergency response

Who for

- Governments (including local) • Intelligence agencies • Emergency services
- Healthcare agencies

Typical scenarios

- Natural disaster • Terrorist attack • Data breach • Pandemic response
- Other emergencies that threaten lives or safety • Other incidents that put your business at risk

An effective incident response demands quick and seamless cooperation between key players. Set up ACC scenarios for different situations. Automatically dial in the right locations, people, and resources, to coordinate your next steps. Then send participants to individual breakout rooms to discuss their specific areas, before reconvening to confirm what happens next. Throughout these high-stakes meetings, your operators have tools at their fingertips to track and support the calls, so that your participants are free to focus on delivering an effective response.

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USE CASE

Business continuity (BC) and disaster recovery (DR)

Who for

- Enterprises • Public sector agencies • Education

Typical scenarios

- Loss of service • Loss of location • Loss of critical data • Other events that threaten business continuity

To respond effectively, you need your key people together quickly to execute your BC or DR playbook. Set up scenarios for various BC or DR events in ACC, to automatically dial out to the right people at the click of a button. Start with a main meeting, then let individual teams break out into separate rooms to discuss their particular areas. Then move everyone back to the main meeting to summarize and confirm next actions. Throughout the session, operators have tools to monitor and manage these critical meetings, ensuring participant focus remains on the response.

USE CASE

Online events and workshops

Who for

- Government agencies • Education • Enterprises

Typical scenarios

- Conferences and workshops • Training courses • Analyst presentations
- Town hall and all-hands meetings

Virtual events and meetings with breakout rooms are supported on most cloud-based conferencing platforms. ACC brings this capability to your self-hosted Cisco environment. Set up your event with a main room and the number of breakout spaces you require. Once the event begins, move individual or groups of participants between your main meeting space and breakout spaces with ease. And from start to finish, operators have powerful tools to run and support the event, so that all attendees enjoy a great experience.

Book your Advanced Conferencing Center demo

See the Advanced Conferencing Center in action.
Email sales@vqcomms.com to request your demo.