Deployment Assist

The Deployment Assist package is a 13-hour series of remote sessions with a VQCM support expert who takes customers through a structured process, designed to get customers systems into a production state as quickly as possible. Content includes, introducing the customer to VQCM, how to install, upgrade, configure, optimize and VQCM DMA (Device Management and Automation), DMA imports, configuration and directory services. The package also includes helping customers understand the choices they have to make and giving guidance on best practise.

Before you start (required)		
Stage 1	• Pre-reqs install an upgrade CM admin (This stage will take between one and two hours depending on your system)	2 hours

Getting up and running (required)		
Stage 2, 3	(You will need to complete stage one and then a pre-correct form before booking stage 2 and 3) • UI, tour & familiarity. Connect to CMS; Activity check • LDAP, settings and tenants.	2 hours
Stage 4, 5, 6	• User experience profiles and space templates dynamics, base, templates LDAP import process primer • LDAP imports on a scheduled basis • Advanced Space Templates	2 hours

Tailor VQCM to your requirements (optional)		
Stage 7	• Provisioning tooling: Import Emailer and Bulk Emailer	1 hour
Stage 7A	VQ Conference Manager DMA • Importing devices • DMA configuration • Directory Services	1 hour
Stage 8	• Enabling apps; Outlook Add-in, plug-in, Blast-Dial, IOS (Choose 1)	1 hour
Stage 9	• Configuring Space details HTML templates	1 hour
Stage 10	• Kibana usage, overview	1 hour
Stage 11	• Planning to succeed; customer's service requirements and considerations	1 hour
Stage 12	• System, tuning and optimization	1 hour

CISCO
Partner