

VQCM / Cisco CMM Comparison Chart

Comparing the capabilities of VQCM with CMM is complicated. The following table provides a comparison between the capabilities of VQCM and CMM. This is a high-level overview and we recommend further discussion on specific areas of interest. CMM is a fantastic solution for smaller implementations. It is always required for license management for CMS, but the breadth and depth of the capabilities of VQCM are what stand out: the ability to design, build and operate multiple tiers of service on a single platform, with rich analytics all delivered from a single virtualized platform.

Features	VQCM	CMM	Notes
Administrative / Technical			
Server configuration	Fully featured and supported	Basic Features / Partial Support	
CMS Software install/upgrade	Fully featured and supported	Basic Features / Partial Support	
CMS Licensing	Smart	Fully featured and supported	
	Local File	Fully featured and supported	
Template Creation/Management	Fully featured and supported	Basic Features / Partial Support	
User/space provisioning notifications	Fully featured and supported	Basic Features / Partial Support	
CMS Tenant Management	Fully featured and supported	Basic Features / Partial Support	
Operator (White-glove)			
Space Creation	Fully featured and supported	Basic Features / Partial Support	CMM is limited to 50 concurrent users
Space Management/Config	Fully featured and supported	Basic Features / Partial Support	
Booking	Fully featured and supported	Basic Features / Partial Support	
Call Management	Fully featured and supported	Basic Features / Partial Support	
Call Monitoring	Fully featured and supported	Basic Features / Partial Support	
Host (Self-service)			
Space Creation	Fully featured and supported	Basic Features / Partial Support	CMM has no 'Host' role and is limited to 50 concurrent users
Space Management/Config	Fully featured and supported	Basic Features / Partial Support	
Booking & scheduling	Fully featured and supported	Basic Features / Partial Support	
Call Management	Fully featured and supported	Basic Features / Partial Support	
Call Monitoring	Fully featured and supported	Basic Features / Partial Support	
Outlook Plug-in/Add-n	Fully featured and supported	Basic Features / Partial Support	
Jabber Add-in	Fully featured and supported	Basic Features / Partial Support	
Security / Access			
DoD Information Network (DoDIN) APL Testing and Certification	Fully featured and supported	Basic Features / Partial Support	The VQCM '4.x' platform is APL approved
Role Based Access Controls	Fully featured and supported	Basic Features / Partial Support	CMM has 'Admin' & 'Operator' roles only
Technical Access Management (TAM)	Fully featured and supported	Basic Features / Partial Support	
Identity Access Management (IAM)	Fully featured and supported	Basic Features / Partial Support	
Certificate Management for CMS	Fully featured and supported	Basic Features / Partial Support	
Identity Sources	LDAP	Fully featured and supported	
	AD	Fully featured and supported	
	Local Users	Fully featured and supported	
Single Sign on (SSO)	SAML	Fully featured and supported	
	Oauth	Fully featured and supported	
Reporting / Analytics			
Call Data (CDR)	Fully featured and supported	Basic Features / Partial Support	CMM has limited 'look back', logs that need to be exported for long term storage
Call Performance (CMS/Network)	Fully featured and supported	Basic Features / Partial Support	
Hardware Performance (CMS)	Fully featured and supported	Basic Features / Partial Support	