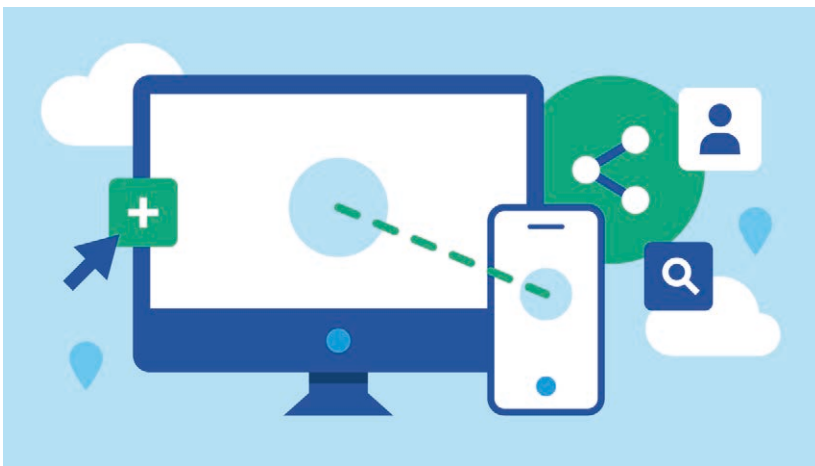


# Announcing VQ Conference Manager DMA (Device Management and Automation)

VQ are delighted to bring Cisco TMS customers to the on-premise alternative to TMS. Providing a future to those customers who do not want to or, are unable for security or regulatory reasons, to migrate their endpoint management to the Webex cloud, VQ's DMA provides the perfect transition.

VQ DMA is built on the robust and secure VQ Conference Manager platform and is designed from the ground up, providing vital functionality for Cisco video endpoint management. DMA includes the following functionality:



## Directory Services

### Define hierarchical Address Books

- Create hierarchical Address Books incorporating your Cisco RoomOS and CE devices, making it simple to manage large numbers of systems
- Searchable numbers and Address Books display on your in-room collaboration devices, enabling you to dial by person or room name, rather than having to remember the number

### Label devices for simpler identification

- Add custom labels to individual devices or groups, to make them simpler for your administrators and endpoint technicians to manage
- Labelling devices means you can quickly filter to show all devices of a certain type, such as those used by your board members

### Import Phone Books from Cisco TMS and other tools

- If your organization is using Cisco TMS or another tool to manage your collaboration devices, you can import your existing Phone Books to DMA, maintaining their hierarchies
- Import directly from your Cisco TMS database, or export your Phone Books as CSV files, which you can load into DMA

## Device Configuration

### Install and update large unified-communications device estates with ease

- Device Configuration gives your administrators and technicians powerful tools to set up and manage large estates of unified communications devices
- Define detailed Device Configuration templates and apply them to your new and existing endpoints

### Settings modules streamline Device Configuration

- Our device settings modules enable you to share and update groups of settings across different templates. This makes it fast to create and amend templates, and reduces risk of human error
- For example, you may wish to apply the same audio and video settings to all devices in a building, but require different security settings for devices in restricted zones. Your administrators would create two templates, with the same audio and video modules, but different security modules.
- When you need to change a setting in multiple templates, altering it in the relevant module updates it everywhere that module is used. This means your administrators don't need to manually update multiple templates when a change is required

### Automate Device Configuration tasks

- Administrators can automate key Device Configuration tasks. These include the (scheduled) deployment of templates to devices, as well as periodic checks to ensure Device Configurations are up-to-date, and application of the correct settings if not



## Device Maintenance

### Keep your unified communications devices running correctly

- VQ Conference Manager's Device Maintenance tooling enables your teams to ensure your unified communications devices remain healthy and secure, and to troubleshoot or tune specific equipment

### Healthchecks and troubleshooting

Identify and address device issues, to keep your system running smoothly. At-a-glance status updates show whether a unified communications device is:

- Online or offline
- Correctly registered to your platform
- Idle or in a call

Healthchecks give a more detailed view of a device's state. Run healthchecks on a scheduled or ad hoc basis, to see a range of information that enables administrators to proactively troubleshoot, including:

- Whether the system is reachable
- Network configuration risks (such as port speeds)
- Configuration changes that weren't made by VQCM
- Registration issues
- Software version

### Manage and update device firmware

Keep unified communications device software up-to-date

- Your administrators can use VQCM to deploy firmware updates to individual endpoints or groups of devices, on an on-demand or scheduled basis

## Analytics

### Monitor and proactively troubleshoot your in-room conferencing devices with VQ's built in Analytics

- Broader and deeper insights into the way your overall unified communications (UC) system is running
- Enable full end to end analytics and troubleshooting
- Monitor device utilization
- Report on your asset inventory
- Integrate with other enterprise asset reporting tooling

For more information, contact VQ via the [AskVQ Webex space](#) or email [info@vqcomms.com](mailto:info@vqcomms.com)

