

VQ Conference Manager

Feature	Benefit
End user self-service applications	<p>Put users in control of their conferencing</p> <ul style="list-style-type: none"> • Outlook Add-in (Outlook 2016/2019 and Office 365 on Windows and macOS) • Outlook Plug-in (Office 2013) • iOS app • Jabber • Reactive Calls/Blast Dial • Web portal
Meeting Management	<p>Control and troubleshoot calls in real time</p> <p>Operators can do all of the following on a single screen:</p> <ul style="list-style-type: none"> • View and manage up to 50 active Spaces/meetings • Move participants between Spaces and change participant roles • Add or remove participants • Mute or unmute audio • Alter video layouts and user importance • View statistics • Dial DTMF tones • Create new Spaces • Lobby; admit participants individually or all-at-once into calls • Call lock; once locked, any new participants are held in the lobby
Meeting scheduling	<p>Deliver concierge/white-glove conferencing services</p> <ul style="list-style-type: none"> • Schedule meetings • Space Template driven (including huddle rooms, managed meetings and custom meeting types) • Automatically dial out to participants on start • DTMF dial-strings • Works independently of TMS • New from 3.6; Recurring calls

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Reporting and Logging	<p>Understand how your service is being used, performing and plan for the future</p> <ul style="list-style-type: none"> • Elasticsearch and Kibana visualization - From 3.6 visualization creation made simplified using Elastic Lens • Extensive range of pre-configured reports • Automation and integration; with Elastic Enterprise, monitor thresholds and automatically post notifications to email/Slack. SQL connection string access to data. PDF and CSV data export • (Early adopter from 3.6). CMS (syslog) and Expressway (syslog and CDRs) can now be imported into Elasticsearch visualized using Kibana
High scalability	<p>Enable enterprise wide conferencing</p> <ul style="list-style-type: none"> • Up to 500* concurrent logged-in users • Deployments with more than one million participant joins per month
Authentication	<p>Use the latest, secure, authentication techniques and services</p> <ul style="list-style-type: none"> • Single sign-on (SAML 2.0 and two-factor authentication via Microsoft ADFS, Duo, Okta and OneLogin) • LDAP and Active Directory
Virtual Meeting/ Space templates	<p>Call consistency; ensure different call types behave the right way, every time</p> <ul style="list-style-type: none"> • Define the types of meeting Spaces your users have access to (including huddle rooms, managed meetings and custom meeting types) • Configure different roles per Space type (such as chair or participant) • PINs and Passcodes • Role-based call IDs and URIs
Automated provisioning (up to 60,000 users)	<p>Automatically provision and manage video conferencing users and virtual meeting Spaces</p> <ul style="list-style-type: none"> • Integrate with LDAP/Active Directory for centralized management • Operate multiple LDAP groups per tenant • Automatically mail new users their login details • Run on a scheduled basis to keep pace with moves and changes • Automatically remove user accounts and Spaces when employees leave organization
High availability	Roadmap end of H2 2021

* The combined total users concurrently accessing the User Interface via the API should not exceed 500