

VQ Conference Manager fills the gaps

VQ Conference Manager v CMM v TMS

Lead with VQ Conference Manager (VQCM) in all opportunities:

- Robust tool set for provisioning and managing CMS
- Feature set surpasses CMM and is available today
- Solution Partner with long history of supporting CMS
- Providing value added capabilities like Reactive Calls/Blast Dial support
- Wide variety of options for self-service support

Key Functionality	VQCM	CMM	TMS
High performance, modern, architecture that remains fast as the workload and scale increases	Yes	-	-
Users logged into User Interface at the same time *	500	25	Unknown
Schedule calls (including schedule on existing space & schedule on dynamically created, 1 time, space)	Yes;	-	Yes
Works independently of TMS	Yes	-	n/a
Real-time meeting management for Operators	Yes	Yes	Yes
Manage multiple meetings concurrently with Operator visibility over all Meetings they are responsible for	Yes; up to 50 calls	No; 1 call	No; 1 call
'One button to push' to join video call	Roadmap	-	Yes
Video conferencing endpoint management	-	-	Yes
Tiered Levels of Service (User & Space templates)	Yes	-	-
LDAP provisioning (incl. PMP)	Yes	Yes	-
Provisioning automation and new user provisioned email tools	Yes	-	-

Import local users	Roadmap	Yes	-
Flexible Roles per Space template (e.g., Chairperson, Attendee)	Yes	-	-
Role specific PINs/Passcodes, URIs and Call Identifiers (& ranges)	Yes	-	-
Self-Service tooling: User self-service portal, Outlook plug-in, Outlook Add-in, Jabber Add-in, iOS phone app	Yes	-	-
Exchange integration	Roadmap	-	Yes
Configure and operate multi-tenancy on CMS	Yes	-	-
Reporting and analytics (integrated Elastic Search, Kibana) dashboards (including license consumption)	Yes	-	-
Monitoring thresholds and send email alerts (requires Elastic Subscription Pack)	Yes	-	-
High Availability	End of H1 2021	-	-
Public APIs (scheduling and active call monitoring/management). REST, OpenAPI	Q2 2021	-	-
SAML2 compliant authentication (SAML2: Microsoft ADFS, Okta, Duo, OneLogin)	Yes	-	-
Virtual Machine Appliance	Yes	Yes	Windows

* The combined total users concurrently accessing the User Interface via the API should not exceed 500 .